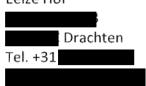






To the attention of: Eelze Hof



Vienna, 04 November 2015 2015-outgoing-001466

Dear Ms. Hof,

Thank you very much for your letter dated 13.08.2015, which we received on 04.11.2015. The Agency for Fundamental Rights (FRA) pursues a range of activities in the field of human rights, including discrimination.

We regret to inform you that our mandate does not give us the authority to deal with individual complaints. Nor do we have the authority to monitor particular EU Member States for the purposes of determining the existence of human rights violations. We are therefore unable to comment on the merits of your case.

In order to raise awareness about fundamental rights and the different mechanisms for enforcing them, our website provides information on procedures and bodies in your Member State, at the European and international level that may be in a position to assist you:

http://fra.europa.eu/en/about-fundamental-rights/where-to-turn

We suggest that you begin with organizations and procedures at the national level.

Kind regards,

The FRA Information Team

European Union Agency for Fundamental Rights

Agence des droits fondamentaux de l'Union Européenne

Agentur der Europäischen Union für Grundrechte

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